

Hello Everyone,

We are all going through some tough times at the moment and we wanted to let you know that your loved ones are being well cared for, and their overall wellbeing is our number one priority.

The team is working hard to ensure residents get 1:1 visits and support through these challenging times, and all their needs are being met. We are practicing social distancing with all our activities and trying to think outside the box on how we can adapt some activities to suit the current situation, as well as still providing meaningful activities. All large activities have been cancelled as required by the department. We also have our pastoral care team working with residents who may require extra emotional support through these tough times.

We would also like to inform everyone that we have skype available to use via our I pads, so you can contact loved ones and be able to see them on the screen. If you wish to do this, all you have to do is download the application to a device which has a camera. This could be a smart phone, a tablet device, or a computer. You then proceed to set up an account with your email address. Once set up you can contact Sam or another lifestyle member, to arrange a time for you and your loved one to have a skype session. Alternatives such as facetime can also be arranged.

We also take this opportunity to reassure you that Kirkbrae is monitoring the Coronavirus situation closely and implementing the Department of Health requirements.

If we don't already have your email address please advise us via [admin@kirkbrae.org.au](mailto:admin@kirkbrae.org.au) as this is our preferred method of communication at this time, we will continue to mail letters to those without email addresses. If there are other family members that would like to receive these communications we are happy to add additional email addresses. We will also be posting updates to our website under the News and Information banner.

If you have any questions in regards to this or would like to touch base to know how your loved one is going, please don't hesitate to call the Care Supervisors (Sukh and Annii), the Lifestyle Supervisor, Sam, or the Facility Manager, Lyn, via the reception number 9724 5200.

We hope everyone is keeping well and taking care of themselves.

Kind regards,

The Kirkbrae Team.